

Attenda

Always On Managed Services

Real Time Infrastructure

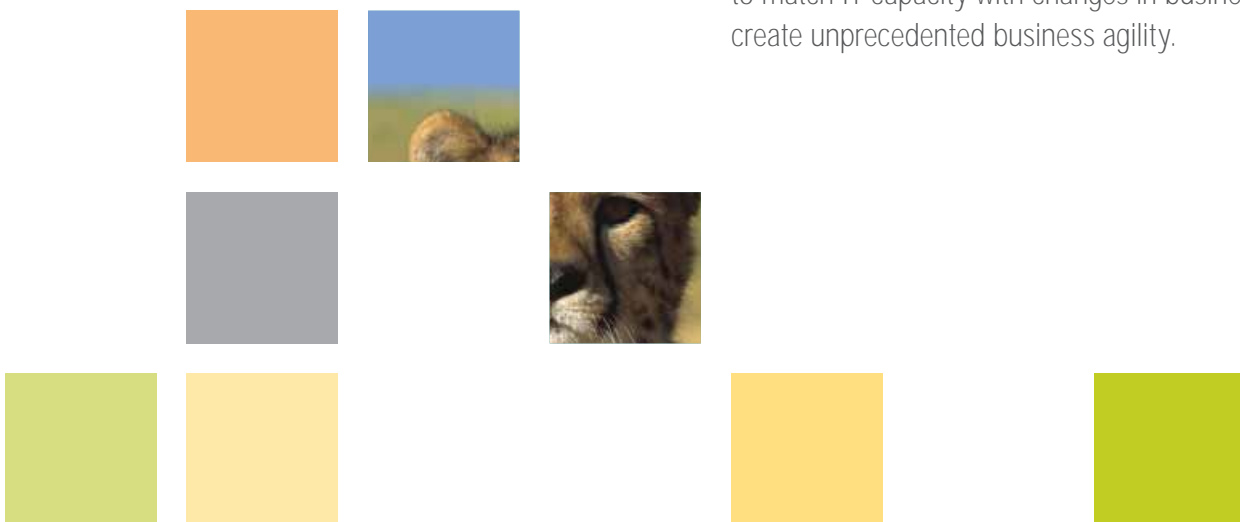
IT agility in a constantly changing world

In today's constantly changing world, your IT must adapt to align with changing business needs. You need agility at both strategic and operational levels. To be successful you must demand the highest quality of service with guaranteed availability, performance and security from your critical IT resources.

However, provisioning servers and reconfiguring resources to match these changing business demands can often take weeks, whilst predicting future IT capacity is an imprecise art. Meanwhile, advances in technology march on relentlessly.

For many businesses, IT is inflexible, slow to adapt and costly, yet with a high level of risk that it will not meet the demands made upon it. So, a new type of IT infrastructure is required that can readily adapt to the ever-changing needs of your business – in real time.

Attenda Real Time Infrastructure (RTI) is the unique blend of a highly available and scalable computing platform with integrated managed services, enabling your organisation to match IT capacity with changes in business demand, to create unprecedented business agility.



certainty / confidence / agility

'Attenda has proven expertise and in-depth skills in managing complex physical and virtualised IT infrastructures.'

What does this mean for you?

By combining increased server utilisation with lower capital and maintenance costs, your IT infrastructure can now respond on demand to changes in business need, without additional cost or risk.

With leading analysts estimating average server utilisation between 15 to 20 percent, the Attenda RTI platform removes the need to over-specify computing power up-front and ensures you only pay for the computing power you need, when you need it.

Increasing your business agility

- Quickly redeploy or re-allocate unused resource – processor, memory, storage or bandwidth – to more critical tasks and applications
- Align your IT capacity to the demands of your constantly changing business requirements
- Combine RTI resources with physical resources for dedicated Microsoft clusters, IBM AIX and Solaris systems, delivering the flexibility required for Enterprise solutions

Assuring your service quality

- Leverage at no additional cost, a highly available and resilient infrastructure, protected against hardware, network and storage failures
- Increase your application availability with a proactive, industry leading monitoring, management and event correlation capability, combined with ITIL based service management approach

Scaling with your business demands

- Immediately scale your IT up to 150% of your processor, memory, storage and bandwidth capacity to meet unpredicted business demands
- Reduce the need to design and pay for infrastructure on day one to meet a possible future demand, by being able to quickly add and deploy additional capacity only when needed

Future-proofing your IT infrastructure

- Benefit from a seamless upgrade path to the latest technology and avoid the continuous deploy, upgrade, replace cycle, with no costly and disruptive infrastructure replacement programmes
- Allow easy migration to and from shared and dedicated infrastructure and move resources to the best platform for your business meaning no lock-in to a single technology platform

Reducing your capital costs and TCO

- Reduce Total Cost of Ownership (TCO) through improved utilisation by combining the peaks and troughs of various IT workloads so that you no longer pay for dedicated under-utilised resources
- Reduce capital and maintenance costs and speed time to value by minimising the need to over-specify deployments based on maximum capacity

Delivering IT operations and infrastructure for a certain future

Attenda has proven expertise and in-depth skills in managing complex physical and virtualised IT infrastructures, delivering enterprise computing environments that are more responsive to business needs, with higher availability and instant provisioning. Our ISO 20000 certification reinforces our commitment to delivering the very highest service levels in IT Service Management- bringing you IT certainty. Our ISO 27001 certification reflects our world class processes and controls that ensure the highest levels of security for your systems and sensitive data.

We have made the investment in the design and detailed monitoring of a scalable, high performing Real Time Infrastructure platform, to ensure that your business is always on – giving you complete confidence that your business has the availability, performance and security that it requires for its critical applications. Our continual investment in the latest generations of IT infrastructure, including software, ensures your investment remains current at all times.

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