

Attenda

Always On Managed Services

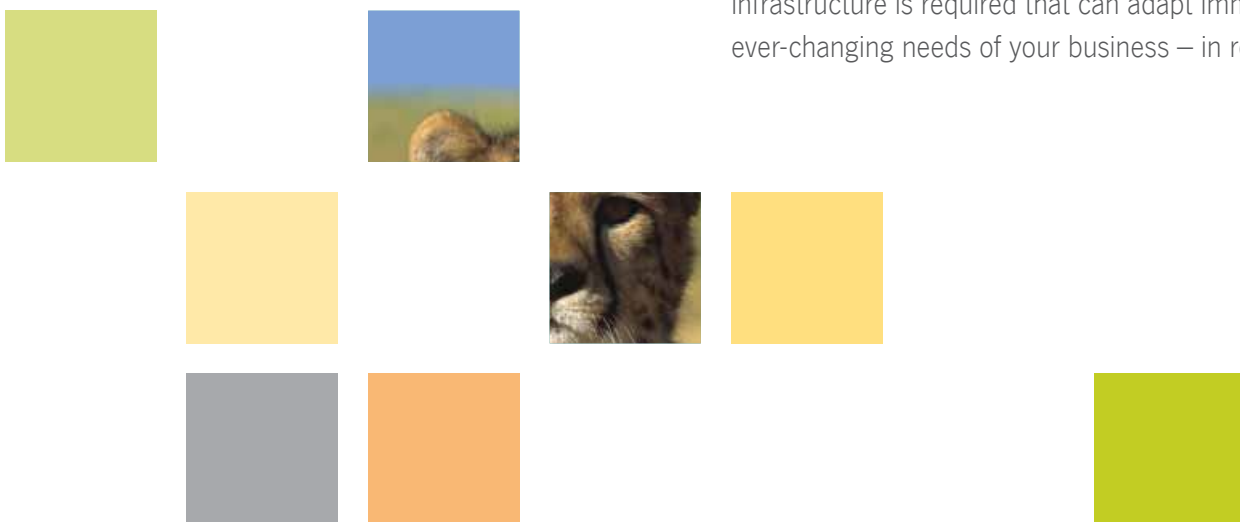
Real Time Infrastructure
for public services

Business agility in a constantly changing world

Public sector initiatives, compliance and government requirements, as well as advances in technology require public sector organisations to be constantly ready for change; your IT must adapt to align with these varying needs. You need agility at both strategic and operational levels. To be successful you must demand the highest quality of service with guaranteed availability, performance and security from your critical IT resources, with the flexibility to embrace your changing requirements.

However, provisioning servers and reconfiguring resources to match these changing business demands can often take weeks, whilst predicting future IT capacity is an imprecise art. Meanwhile, advances in technology march on relentlessly.

For many public sector organisations, IT is inflexible, slower to adapt and costly, yet with a high level of risk that it will not meet the demands made upon it. So, a new type of IT infrastructure is required that can adapt immediately to the ever-changing needs of your business – in real time.



certainty / confidence / agility

'Attenda has proven expertise and in-depth skills in managing complex physical and virtualised IT infrastructures.'

What does this mean for you?

Attenda Real Time Infrastructure (RTI) is the unique blend of a highly available and scalable computing platform with integrated managed services, enabling your organisation to match IT capacity with changes in demand, to create unprecedented operational agility. By combining increased server utilisation with lower capital and maintenance costs, your IT infrastructure can now respond rapidly to changes in demand, without additional cost or risk.

With leading analysts estimating that typical physical server utilisation averages only 15% to 20 %, the Attenda RTI platform removes the need to over-specify computing power up-front and ensures you only pay for the computing power you need, when you need it.

Increasing your IT operational agility

- Quickly redeploy or re-allocate unused processor, memory, storage or bandwidth resources to more critical tasks and applications
- Align your IT capacity to the demands of your constantly changing public services requirements
- Combine RTI resources with physical resources for dedicated Microsoft clusters, IBM AIX and Solaris systems, delivering the flexibility required for Enterprise solutions

Assuring your service quality

- Leveraging, at no additional cost, a highly available and resilient infrastructure, protected against hardware, network and storage failures
- Increase your application availability with a proactive, industry-leading monitoring, management and event correlation capability, combined with ITIL service management processes

Scaling with the demands for your organisation's services

- Immediately scale your IT up to 150% of your processor, memory, storage and bandwidth capacity to meet unpredicted service demands
- Reduce the need to design and pay for infrastructure on day one to meet a possible future demand, by being able to quickly add and deploy additional capacity only when needed

Future-proofing your IT infrastructure

- Benefit from a seamless upgrade path to the latest technology and avoid the continuous deploy, upgrade, replace cycle, with no costly and disruptive infrastructure replacement programmes
- Allow easy migration to and from shared and dedicated infrastructure and move resources to the best platform for your organisation meaning no lock-in to a single technology platform

Reducing your capital costs and TCO

- Achieve best value and reduce Total Cost of Ownership (TCO) through improved utilisation by combining the peaks and troughs of various IT workloads so that you no longer pay for dedicated under-utilised resources
- Reduce capital and maintenance costs and speed time to value through the shared services of the Attenda RTI, minimising the need to over-specify deployments based on maximum capacity

Delivering IT operations and infrastructure in a changing world

Attenda has proven expertise and in-depth skills in managing complex physical and virtualised IT infrastructures, delivering enterprise computing environments that are more responsive to business needs, with higher availability and rapid provisioning. Our ISO 20000 certification reinforces our commitment to delivering the very highest service levels in IT Service Management-bringing you IT certainty. Our ISO 27001 certification reflects our world class processes and controls ensuring the highest levels of security for your systems and sensitive data.

As a Buying Solutions (formerly known as Catalyst) supplier, our framework agreement enables you to benefit from reduced procurement times and simplified tendering process. Our continual investment in the latest generations of IT infrastructure, including software, ensures your investment remains current at all times.

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One London Road
Staines TW18 4EX
United Kingdom
t: 01784 211100
w: www.attenda.net