

Attenda

Always On Managed Services

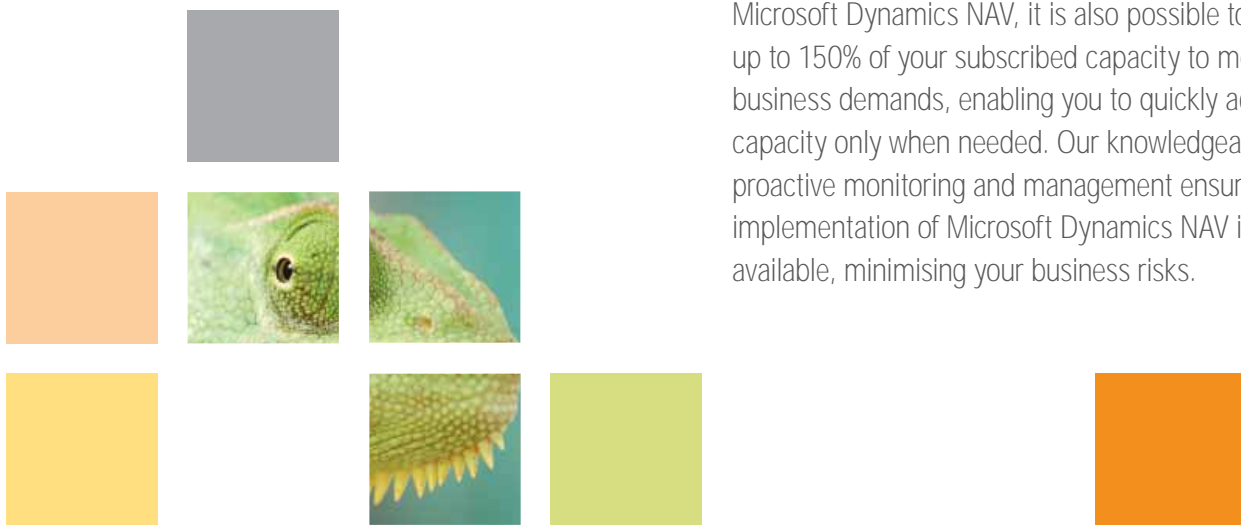
Microsoft Dynamics NAV managed service

Enterprise agility in a constantly changing world

Microsoft Dynamics NAV is an adaptable, modular enterprise resource planning (ERP) solution that readily integrates with other Microsoft business products such as Excel, SharePoint and Exchange. It can help to streamline common business processes, allowing you to respond quickly to changes in the market, and making your staff and your business work more effectively. However, as a small but growing organisation, managing the implementation and ongoing maintenance of an ERP solution can be a daunting task, as well as being a significant resource overhead.

With Attenda's managed service for Microsoft Dynamics NAV, you no longer need to invest in costly IT infrastructure or ongoing maintenance to support your ERP solution. As your solution grows, the supporting IT infrastructure can also grow to match demand, eliminating costly capital expenditure for high specification servers.

By combining Attenda's Real Time Infrastructure (RTI) with Microsoft Dynamics NAV, it is also possible to scale your IT up to 150% of your subscribed capacity to meet unpredicted business demands, enabling you to quickly add additional capacity only when needed. Our knowledgeable staff and proactive monitoring and management ensure that your implementation of Microsoft Dynamics NAV is always available, minimising your business risks.



certainty / confidence / agility

What does this mean for you?

Attenda's fully managed Microsoft Dynamics NAV application hosting provides a comprehensive 24 x 7 solution, offering guaranteed service levels for all users and partners, leaving you and your staff free to focus on driving value within your business.

- Attenda will host and take operational responsibility for the smooth running of your critical Microsoft Dynamics NAV business service management solution
- Attenda will ensure the constant availability, performance and security of Microsoft Dynamics NAV
- Attenda will deliver IT certainty at a fixed price for the duration of the contract
- Attenda will provide access to a highly skilled team of Microsoft professionals, experienced in the deployment, configuration and maintenance of Microsoft Dynamics NAV solutions
- Attenda can help to grow your Microsoft Dynamics NAV solution as your business dictates

'We commit to ensuring that your Microsoft Dynamics NAV implementation is always on, at a fixed cost, with no hidden fees.'

We provide a total solution, incorporating the proactive management of all aspects of your Microsoft Dynamics NAV Solution deployment. Whether delivered as a dedicated solution or as Software-plus-Services (Software as a Service), we ensure that your solution can be implemented quickly and securely and is able to be scaled rapidly as your business demands.

- We will manage your Microsoft Dynamics NAV implementation in a robust, secure and highly resilient environment
- Our highly trained, experienced and motivated professionals will carry out routine administration and monitoring of your Microsoft Dynamics NAV solution 24 hours a day, 7 days a week
- We manage every Incident and Problem through to resolution, acting as a single point of contact and responsibility
- Our proactive approach to patch management ensures your critical ERP application is constantly up-to-date with the latest service packs
- We commit to ensuring your Microsoft Dynamics NAV implementation is always on, at a fixed cost, with no extras or hidden fees
- We can provide development or test environments to complement your production systems

Managing your Microsoft Dynamics NAV systems for a certain future

Attenda has proven expertise, and many years of experience gained in the management of complex and critical enterprise applications. Our experience will save you time and effort, and more importantly reduce the risk to your Microsoft Dynamics NAV solution.

With our ability to offer predictable costs for Microsoft Dynamics NAV operational support we remove the uncertainty of 'time and materials' suppliers who charge for every activity and the expense of supplementing existing in-house resources in order to maintain round the clock, all year cover.

As a Microsoft Gold Partner, Attenda has built a team of highly skilled, highly motivated and fully certified engineers with the expertise required to deploy and support Microsoft Dynamics NAV. Our ISO 20000 certification reinforces our commitment to delivering the very highest quality service levels, and as an ISO 27001 certified organisation our world class processes and controls provide you with confidence in the highest levels of security for your systems and sensitive data.

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