

Attenda

Always On Managed Services

Disaster Recovery service

IT agility in a constantly changing world

In today's challenging business environment, companies cannot afford to have key IT systems unavailable for prolonged periods of time. Whether these systems are key to the efficient running of the business, generate significant revenue or would simply damage the brand if unavailable, most well run businesses need to have a Business Continuity Plan and supporting Disaster Recovery systems in place to cover unexpected eventualities.

Threats come from many sources – application problems, communications failures, denial of service attacks and unexpected peaks in customer traffic, not to mention physical disasters, all of which can cause serious disruption and cost to the business.

Your IT infrastructure should be designed to help mitigate the risks identified within your BCP plan, ensuring the continuity of your business in the event of unexpected disruption and maintaining the security and integrity of your data.

Today, businesses must have the appropriate DR solutions in place to protect business critical irreplaceable data and to ensure that essential business processes are rapidly working again in the event of a disaster.



certainty / confidence / agility

'With our ability to offer tailored DR solutions to meet every scale of business need and budget, you can be certain that Attenda can deliver a cost effective and integrated disaster recovery solution.'

What does this mean for you?

Attenda's Disaster Recovery (DR) solutions allow you to maintain your mission and business critical services to meet the business SLAs even in the face of a major disaster. We provide you with a secondary IT infrastructure, at a site geographically remote from the primary site so that it is unlikely to be affected by the same disaster. Recovery Time Objective (RTO) – the time taken to recover services and Recovery Point Objective (RPO) – how much data you are prepared to lose, can be set to meet the defined business objectives.

Your DR solution needs to be aligned to the requirements of the business – different applications will have different priorities and different risks demand different solutions. We design the most appropriate architecture for a tailored DR solution to meet your precise business needs. Through our range of DR services, we work through the complexities of your infrastructure to develop, test and prove recovery solutions that are guaranteed to work every time, when you need them, 24 x 7, to deliver you a tailored solution with the most appropriate range of recovery facilities to match the assessed risks and fit with your overall BCP plan.

Understanding and prioritising the risks that you need to mitigate

- Our experienced team is skilled in translating the business risks into technical requirements
- We sponsor a 1-day workshop with the business to understand and prioritise the risks identified within your BCP plan
- We complete an analysis of your business to identify which IT systems might be affected by the identified risks
- We identify the RTOs, RPOs and capacity required to meet your business objectives

Designing a Disaster Recovery solution that matches your business requirements

- Our skilled and experienced Solution Architects will translate the identified requirements into recommended solutions to meet your business needs
- We ensure that the design of your existing solution is fully understood and documented
- We identify the dependencies of your existing solution (for example communications links to 3rd parties, reliance on other applications, etc)
- We recommend alternative solutions that meet your business risks within an identified cost envelope

Recovering from a Disaster situation leveraging the Attenda M.O. platform

- We leverage our multi-million pound investment in Attenda M.O. to provide the people, process and technology to minimise downtime to your business
- We utilise a core technology platform deployed across multiple data centres
- We have a proven track record of managing test & development environments in secondary data centres that act as cost-effective Disaster Recovery solutions
- We have the skills and experience to use the latest technology to replicate data and rapidly recover applications in alternative locations

Managing your Disaster Recovery solutions for a certain future

Attenda manages the infrastructure of many of Europe's leading businesses, ensuring the availability, performance and security of the live systems and managing the DR environment 24 x 7. Through our industry-leading Management & Monitoring Centre, we are the first to detect when something is about to go wrong with your business critical applications. Within your Business Continuity Plan, Attenda can own the invocation of your Disaster Recovery and ensure that your business is working again to an agreed SLA.

Our ISO 20000 certification reinforces our commitment to delivering the very highest quality service levels, and as an ISO 27001 certified organisation our world class processes and controls provide you with confidence in the highest levels of data security, backups and disaster recovery, supported by class leading data centre facilities.

With Attenda already managing the vital applications and infrastructure that your business relies upon, you can be certain that Attenda can deliver a cost effective and integrated disaster recovery solution for your business to ensure that you are prepared for and can sustain any business eventuality.

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