

Title:

UNIX Infrastructure Architect

Salary: Competitive base salary + variable pay + standard company benefits

Benefits:

25 days annual leave	Life Assurance Scheme
5 days annual study leave	Income Protection Scheme
½ day birthday leave	Contributory Pension
1 day annual charity leave	Private Medical Scheme
Subsidised Gym Membership	Sports & Social Club

Company Summary:

Attenda is one of the UK's leading IT Service Operations providers, delivering Critical Applications Managed Services and IT Outsourcing solutions to the mid-market, enabling clients to re-focus on using IT to add strategic value to their business. By taking a client-centric approach to service delivery and service integration, Attenda provides its clients with the flexibility to selectively outsource their IT service operations. The company enjoys substantial financial backing, the industry's leading accreditations and an unrivalled portfolio of clients including bmi, Christian Aid, Microsoft, NHS, Nisa-Today's, Princes, Regus, St. James's Place and Travelodge. Attenda is ISO9001, ISO27001 and ISO20000 accredited, is a Microsoft Gold Certified Partner, and a SAP Adaptive IT Hosting Provider.

Role:

We have an incredibly diverse, talented and committed team of people whose focus is squarely on working together to keep critical applications running 24 hours a day, so that our Clients can focus on building success in their own field. Due to our continued success and growth we are looking to recruit an additional person to join our Infrastructure Architecture team. You will be responsible for designing, implementing and maintaining system architecture, required to support Attenda's services, this role will be focused around UNIX.

- Working in unison with a non-technical Service Designer and possibly a wider project team, act as the technical design authority, leading the assessment of requirements with view to designing and implementing a well-defined managed services solution.
- As technical lead for our new service offerings, supporting the business in assessing and coming up with solutions for bespoke client requirements and future strategic service requirements.
- Perform and oversee evaluation of new or updated technology components.
- Identify risks and propose supporting plans for successful new service implementation into the service portfolio.
- In conjunction with Product Management and Service Design teams, develop innovative services for the Attenda portfolio.
- Determine technology standards and create supporting documentation for design, build, configuration, installation, monitoring, reaction and support.
- Product lifecycle management, ensuring well maintained technology components and their lifecycle, investigates and evaluates future plans from vendors and assess impact of product changes on Attenda's services and infrastructure.
- Escalation point to Operations department in terms of 4th line support and solutions delivery department on client deployment projects.

Person:

- Experience of virtual hosting/infrastructure, rapid deployment/scaling out using cloned machine images, and scalability of web applications and distributed storage.
- Previous experience with integrating / leveraging cloud based infrastructure services (Amazon Web Services / EC2 desirable, but not essential)
- Subject matter experience in the fields of Linux, LAMP Stack, Zend, caching technologies and related web apps for example JBoss, Tomcat or WebLogic
- Passion and aptitude for new technologies and services
- Has come from a development background or has experience closely related to development, ideally but not essential knowledge of java and/or php development
- Experience in design, deploy, release management, and operation of complex IT infrastructure and resultant services, for example continuous integration and deployment, monitoring and managing dynamic environments in which lots of change happens on a regular basis.

Attenda

Always On Managed Services

- In depth demonstrable experience of 3rd/4th Line infrastructure support
- Able to work effectively in a team and across multi-function teams, including directing the work of others
- Good communicator, Client facing
- Demonstrable documentation skills
- Demonstrable training/mentoring skills
- Strong analytical skills
- A good appreciation and understanding of Cloud Based Architectures essential with any additional experience of NoSQL technologies an advantage.

certainty / confidence / agility