

Job Title/Role: Solutions Engineer (server build, configuration, installation, windows, VMWare, Linux)

Salary: Competitive Salary + standard company benefits

Benefits:	25 days annual leave	Life Assurance Scheme
	5 days annual study leave	Income Protection Scheme
	½ day birthday leave	Contributory Pension
	1 day annual charity leave	Private Medical Scheme
	Subsidised Gym Membership	Sports & Social Club

Company Summary

Attenda is a leading specialist in the provision of managed services solutions for operating Internet and enterprise applications. We currently manage business and brand critical applications for 134 of Europe's leading companies including bmi, Christian Aid, Regus, Princes Foods, St. James's Place and Travelodge. Our services allow our Clients to selectively outsource their IT operations and re-focus on using IT to add strategic value to their business. Through a commitment to operational excellence, we manage, secure and optimise the performance of our Clients applications irrespective of the physical location of the infrastructure.

The company is financially strong and we have earned the industry's leading accreditations ISO9001, ISO27001, ISO20000 and is an HP Signature Partner, a Microsoft Gold Certified Partner, and a SAP Adaptive IT Hosting provider. In addition we are one of only seven companies to have been ranked in the UK's Sunday Times ARM Tech Track 100 for three consecutive years, have won the Best Managed Services Provider for 2008, 2009 and 2010, and been voted VMware's EMEA Hosting Partner of the Year 2008 and 2009, and recently voted VMware's Global Hosting Partner for 2010.

Role:

We have an incredibly diverse, talented and committed team of people whose focus is squarely on working together to keep critical applications running 24 hours a day, so that our Clients can focus on building success in their own field. Due to our continued success and growth we are looking to recruit an additional person to join our Architecture & Engineering team. Reporting to the Team Leader you will have hands on responsibility of the technical delivery of a client solution which entails the installation, configuration and support of the solution, from the configuration design phase through to live operational handover.

- Technical delivery planning – working with project manager to plan out complex IT infrastructure deployments
- Solution Configuration design – planning out configuration variables ready for installation
- Solutions Build – hardware, firmware, service packs, operating systems and variety of server application software etc
- Testing of configured solutions – confirming that the solution is correctly built prior to go live
- Asset Management – ensuring that the assets are correctly recorded, tracked and managed
- Knowledge retention – feedback to the relevant internal and external contacts and documenting solutions
- Data Centre Support – Provide on-site data centre support for all Client and Attenda solutions. Participate in an out-of-hours callout rota, 1 week in 7/8.

Experience Required:

- At least 4 years experience with Windows server build and configuration, coupled with installation and configuration of software and applications on Cisco/HP/Dell, VMware and Microsoft platforms.
- Exposure and good understanding to clustering and load balancing is required and ideally, previous experience of full solution functionality, failover and resilience testing.
- Excellent demonstrable experience of Microsoft, VMWare (and ideally Linux), server technologies and applications coupled with a good understanding of multi-tier web infrastructures.
- Skills in Microsoft Windows MCITP / MSCE, SQL Server, IIS, failover clustering and load balancing, storage skills preferably 3Par or equivalent are also required.